



VFP 2021–2022

Federal Standards for Care Coordination in Health and Human Services

Propose federal care-coordination standards for health and human service systems, grounded in peer-reviewed research and PAServes data, to drive network accountability, reduce siloed service delivery, and improve outcomes for vulnerable populations across the United States.



Megan Andros
 CAPTAIN | US ARMY

Challenges

23%

of veterans faced unemployment or low income.

11%

of veterans had justice involvement.

29%

of veterans screened positive for suicidality.

60%

of health outcomes are driven by social factors.

Achievements



Developed **care coordination standards** that influenced the **SSG Fox Suicide Prevention Grant Program**.



Elevated the case for **federal standards** through **Capitol Hill discussions** with **VA and HHS-focused legislative staff**.



Resulted in a **three year VA-led study** on **care coordination standards**, resulting in discovery that **effective coordinated care reduces hospitalizations by 3.7% per month** for the **highest-risk veterans**.

Activities

1. Reviewed **peer-reviewed and gray literature** on **care coordination networks** and states using **1115 Medicaid waivers** to identify **best practices**.
2. Developed a **one-page infographic** explaining **care coordination** and socialized the document with **health and veterans-focused congressional staff**, directly informing the **SSG Fox Grants**.
3. Published an **op-ed** urging the **VA** to test **innovative healthcare delivery models** under **2018 MISSION Act** authority.



Learn More
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